

Mid-Year Report

Grantee: Mercy LIFE

People present: Emily Gavin, Susan

Date: 10.4.21

Project: GrandPads in PACE program

What problem was being addressed? Isolation, disconnect with program when participants are at home

What actions have been implemented? Provide GrandPads to participants, train in use

What went wrong? Higher level administration denied use of GrandPads for security concerns.

What went right? I contacted Ziegler for alternate program suggestions. Admin is exploring this alternative: Vital Tech, as well as re-reviewing GrandPads. They also identified an Avatar option which is being piloted in another facility, but it would offer fewer options (less medical, no students, ...)

Notes: Large healthcare systems move at a very slow pace and seem to resist innovation. It is not clear whether the higher administration will support any technology alternative to in-person programming.

I would like feedback on whether to ask them to return the funding.